

NATIONAL LIBRARY BOARD

Annual Report 2008/2009

Statistical Summary

Loan Statistical Report for FY2007 to FY2008

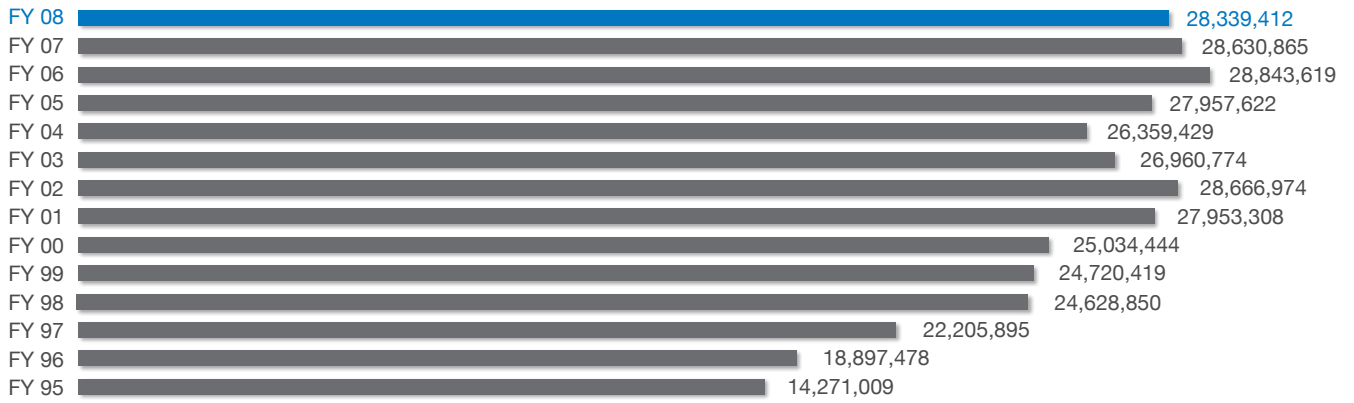
Name of Library	Note	FY2007	FY2008
Ang Mo Kio Public Library		1,272,417	1,248,014
Bishan Public Library		1,949,390	1,977,086
Bedok Public Library		1,289,273	1,306,163
Bukit Batok Public Library		1,119,785	1,089,808
Bukit Merah Public Library		899,357	921,565
Bukit Panjang Public Library		1,095,931	1,084,346
Central Public Library		1,627,382	1,621,217
Cheng San Public Library		1,230,222	1,282,477
Choa Chu Kang Public Library		1,252,337	1,370,509
Geylang East Public Library		800,085	813,627
Jurong Regional Library		2,031,008	1,956,295
Jurong West Public Library		1,365,990	1,298,494
Lee Kong Chian Reference Library	1	-	-
library@esplanade		298,604	302,341
library@orchard	2	523,320	4
Marine Parade Public Library		859,222	902,975
Pasir Ris Public Library		1,026,928	1,010,119
Queenstown Public Library		977,732	1,056,223
Sembawang Public Library		1,113,155	1,041,519
Sengkang Public Library		1,321,167	1,299,918
Tampines Regional Library		1,510,994	1,516,000
Toa Payoh Public Library		1,430,035	1,552,093
Woodlands Regional Library		2,144,034	2,190,464
Yishun Public Library		728,271	1,043,401
Total		27,866,639	27,884,658
Community Children's Libraries	3	449,169	60,964
Others	4	315,057	329,390
Mobile Bus	5	-	64,400
Grand Total		28,630,865	28,339,412
Materials consulted at the libraries	6	8,060,092	8,744,556

Note:

- Lee Kong Chian Reference Library (LKCRIL) reference collection is not applicable for loan.
- library@orchard was closed with effect from 1 December 2007.
- Bishan-Toa Payoh North CCL, Jalan Kayu CCL, Kampong Ubi CCL, Tampines West CCL and Yew Tee CCL were closed with effect from 1 April 2007.
Braddell Heights CCL, Bukit Timah CCL, Changi-Simei CCL, Moulmein CCL, Mountbatten CCL, Pasir Ris East CCL, Toa Payoh East CCL and Yuhua CCL were closed with effect from 1 April 2008.
Nee Soon East CCL was closed with effect from 1 December 2008.
- Others refer to renewals done via Phone-in Circ, Digital Library and VISTA Web.
- Mobile Bus (Molly®) service was launched and opened to the public on 3 April 2008.
- Figures consist of materials consulted at Public Library Services and LKCRIL.

Cumulative Loan Statistics

Financial Year Ending



Membership Statistical Report for FY2007 to FY2008

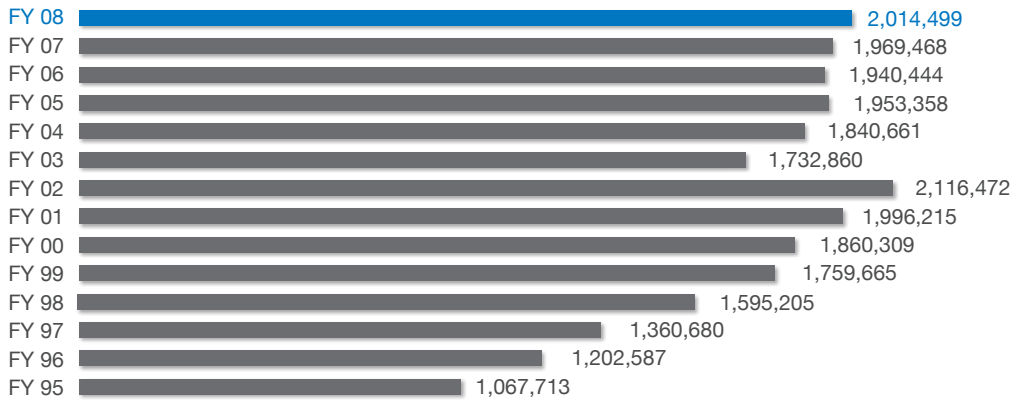
Name of Library	Note	FY2007	FY2008
Ang Mo Kio Public Library		206,549	208,376
Bishan Public Library		10,902	14,909
Bedok Public Library		182,630	184,108
Bukit Batok Public Library		44,205	46,426
Bukit Merah Public Library		92,274	93,144
Bukit Panjang Public Library		39,197	41,028
Central Public Library		139,099	144,311
Cheng San Public Library		68,554	70,441
Choa Chu Kang Public Library		75,910	78,235
Geylang East Public Library		67,786	68,033
Jurong Regional Library		204,845	209,126
Jurong West Public Library		69,662	71,920
library@esplanade		4,901	5,096
library@orchard	1	25,084	23,516
Marine Parade Public Library		82,485	83,413
Pasir Ris Public Library		35,511	37,443
Queenstown Public Library		108,798	109,389
Sembawang Public Library		30,409	31,976
Sengkang Public Library		36,984	40,254
Tampines Regional Library		126,653	133,466
Toa Payoh Public Library		172,292	178,977
Woodlands Regional Library		82,666	89,338
Yishun Public Library		43,122	46,124
Total		1,950,518	2,009,049
Community Children's Libraries Portal	2	17,636	2,602
Mobile Bus	3	1,314	1,459
		-	1,389
Grand Total		1,969,468	2,014,499
Premium Members		49,386	55,385

Note:

1. library@orchard was closed with effect from 1 December 2007.
2. Bishan-Toa Payoh North CCL, Jalan Kayu CCL, Kampong Ubi CCL, Tampines West CCL and Yew Tee CCL were closed with effect from 1 April 2007.
Braddell Heights CCL, Bukit Timah CCL, Changi-Simei CCL, Moulmein CCL, Mountbatten CCL, Pasir Ris East CCL, Toa Payoh East CCL and Yuhua CCL were closed with effect from 1 April 2008.
Nee Soon East CCL was closed with effect from 1 December 2008.
3. Mobile Bus (Molly[®]) service was launched and opened to the public on 3 April 2008.

Cumulative Membership Statistics

Financial Year Ending



Visitorship Statistical Report for FY2007 to FY2008

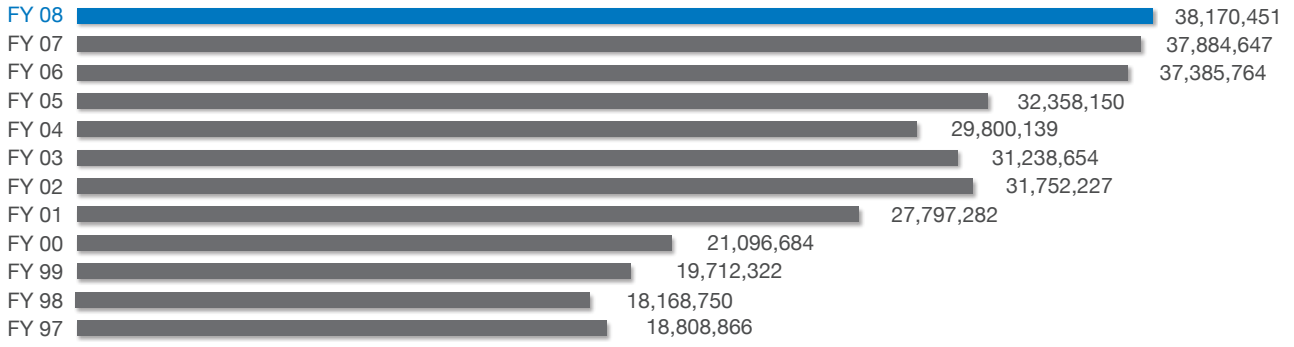
Name of Library	Note	FY2007	FY2008
Ang Mo Kio Public Library		1,399,325	1,479,554
Bishan Public Library		2,062,314	1,991,220
Bedok Public Library		1,934,678	2,401,362
Bukit Batok Public Library		1,201,908	1,190,655
Bukit Merah Public Library		908,185	917,345
Bukit Panjang Public Library		1,290,705	1,250,426
Central Public Library		1,957,209	2,093,525
Cheng San Public Library		1,495,772	1,555,755
Choa Chu Kang Public Library		1,566,657	1,692,117
Geylang East Public Library		1,094,139	1,173,225
Jurong Regional Library		2,664,113	2,628,426
Jurong West Public Library		2,386,762	2,532,730
Lee Kong Chian Reference Library		1,732,161	1,939,127
library@esplanade		701,303	698,348
library@orchard	1	763,841	-
Marine Parade Public Library		1,227,089	1,081,067
Pasir Ris Public Library		1,253,203	1,247,659
Queenstown Public Library		954,135	990,272
Sembawang Public Library		1,309,063	1,157,123
Sengkang Public Library		1,613,866	1,737,638
Tampines Regional Library		1,378,972	1,409,477
Toa Payoh Public Library		2,702,347	2,451,661
Woodlands Regional Library		3,185,158	3,289,429
Yishun Public Library		637,778	1,139,131
Total		37,420,683	38,047,272
Community Children's Libraries	2	463,964	74,263
Mobile Bus	3	-	48,916
Grand Total		37,884,647	38,170,451

Note:

1. library@orchard was closed with effect from 1 December 2007.
2. Bishan-Toa Payoh North CCL, Jalan Kayu CCL, Kampong Ubi CCL, Tampines West CCL and Yew Tee CCL were closed with effect from 1 April 2007.
Braddell Heights CCL, Bukit Timah CCL, Changi-Simei CCL, Moulmein CCL, Mountbatten CCL, Pasir Ris East CCL, Toa Payoh East CCL and Yuhua CCL were closed with effect from 1 April 2008.
Nee Soon East CCL was closed with effect from 1 December 2008.
3. Mobile Bus (Molly®) service was launched and opened to the public on 3 April 2008.

Cumulative Visitor Statistics

Financial Year Ending



Enquiries Statistical Report for FY2007 to FY2008

Name of Library	Note	FY2007	FY2008
Ang Mo Kio Public Library		130,608	126,900
Bishan Public Library		108,395	101,941
Bedok Public Library		118,520	116,496
Bukit Batok Public Library		125,788	122,016
Bukit Merah Public Library		53,587	60,489
Bukit Panjang Public Library		86,336	107,918
Central Public Library		129,109	125,162
Cheng San Public Library		94,470	107,585
Choa Chu Kang Public Library		63,468	71,134
Geylang East Public Library		62,694	78,044
Jurong Regional Library		143,066	148,013
Jurong West Public Library		57,738	73,314
Lee Kong Chian Reference Library		98,731	90,471
library@esplanade		123,737	131,639
library@orchard	1	101,504	-
Marine Parade Public Library		102,532	111,171
Pasir Ris Public Library		76,437	67,483
Queenstown Public Library		48,922	47,151
Sembawang Public Library		67,113	69,474
Sengkang Public Library		101,115	113,996
Tampines Regional Library		123,774	134,942
Toa Payoh Public Library		189,797	187,840
Woodlands Regional Library		181,534	191,390
Yishun Public Library		66,556	78,587
Total		2,455,531	2,463,156
Community Children's Libraries	2	96,846	20,030
Contact Centre		140,145	113,013
ASK Service		4,440	6,507
Mobile Bus	3	-	8,440
Publishing & Research Services/EBIS	4	-	5,725
Grand Total		2,696,962	2,616,871

Note:

1. library@orchard was closed with effect from 1 December 2007.
2. Bishan-Toa Payoh North CCL, Jalan Kayu CCL, Kampong Ubi CCL, Tampines West CCL and Yew Tee CCL were closed with effect from 1 April 2007.
Braddell Heights CCL, Bukit Timah CCL, Changi-Simei CCL, Moulmein CCL, Mountbatten CCL, Pasir Ris East CCL, Toa Payoh East CCL and Yuhua CCL were closed with effect from 1 April 2008.
Nee Soon East CCL was closed with effect from 1 December 2008.
3. Mobile Bus (Molly®) service was launched and opened to the public on 3 April 2008.
4. Publishing & Research Services and EnterpriseOne Business Information Services (EBIS) was launched on 2 August 2007.

Statistical Report for Other Usage Indicators FY2007 to FY2008

Electronic Logons

e-services	Note	FY2007	FY2008
Digital Library		5,870,413	4,474,926
MM@Libraries	1	1,289,656	997,548
Total		7,160,069	5,472,474

Electronic Retrievals

e-services	Note	FY2007	FY2008
Digital Library		14,791,829	16,041,387
MM@Libraries	1	3,627,803	2,088,596
e-Content		53,566,018	9,665,939
Total	2	71,985,650	27,795,922

Note:

1. MM@Libraries replace InfoTap thus renamed to MM@Libraries from FY2007.
2. The definition for electronic retrievals was amended in FY2008 to exclude "searches".

Collection by Languages, Materials and Age Group FY2008

Language	Books		Serials	
	No. of Titles	No. of Items	No. of Titles	No. of Items
Malay	88,365	649,586	3,017	35,656
Chinese	254,401	1,900,398	9,739	103,108
Tamil	45,413	358,388	2,022	39,380
English	882,107	5,087,045	106,150	678,930
Total	1,270,286	7,995,417	120,928	857,074

Special Materials*

Format	No. of Titles	No. of Items
Art print	196	310
Compact disc + Compact disc interactive	21,467	33,877
Computer File + CD-ROMs	11,843	71,905
DVD	13,584	63,626
VCD	5,067	29,092
Filmstrip	133	93
Kit	28	109
Map	3,080	4,640
Microfiche	1,314	5,120
Microfilm	3,130	3,404
Music score	18,477	33,378
Recorded disc	2,128	2,584
Talking books	7,513	44,194
Tape recording	2,616	3,137
Tape slide	171	138
Videocassette	21,358	35,952
Videodisc + Laserdisc	653	2,803
Others **	2,180	2,378
Total	114,938	336,740

Grand Total (Books, Serials + Special Materials)

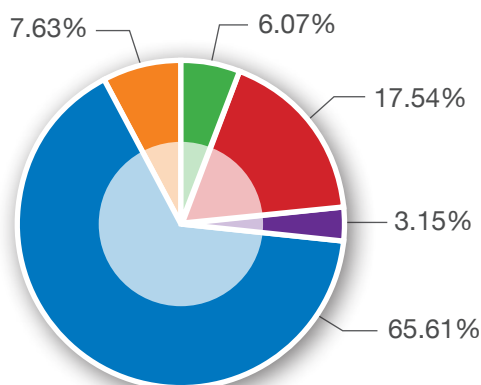
1,506,152 **9,189,231**

* excludes items not bar-coded

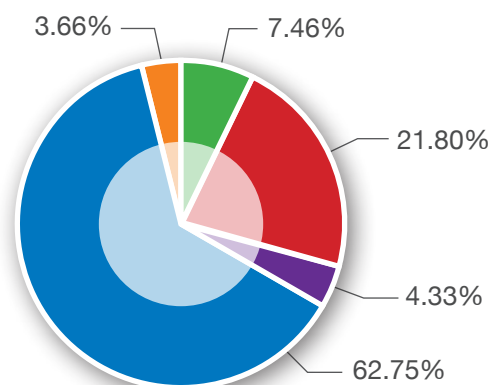
** includes braille, game, motion picture, wall chart, flash card, picture collection, ephemera, manuscript

A total of 165 databases were subscribed

No. of Titles
(Books, Serials, Special Materials)



No. of Items
(Books, Serials, Special Materials)



- Malay ●
- Chinese ●
- Tamil ●
- English ●
- Special Materials ●

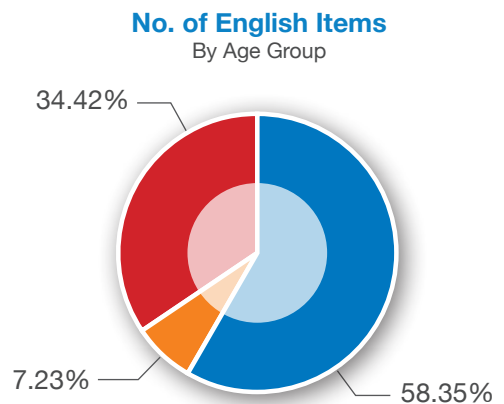
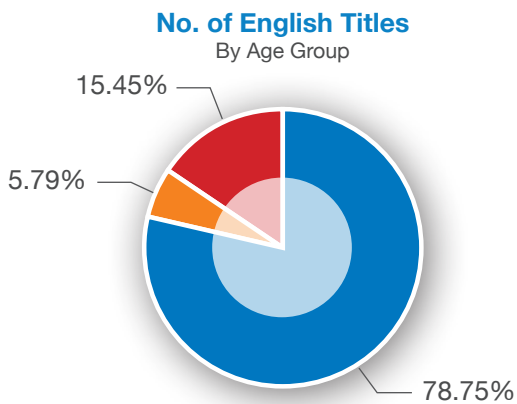
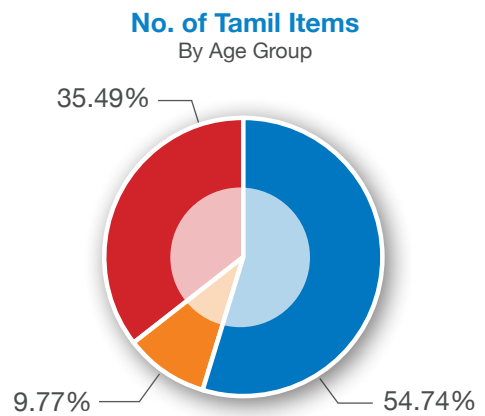
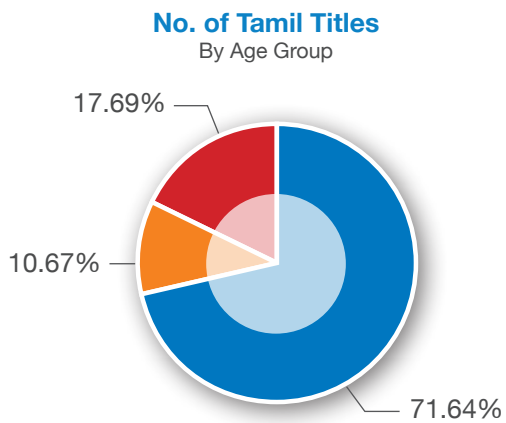
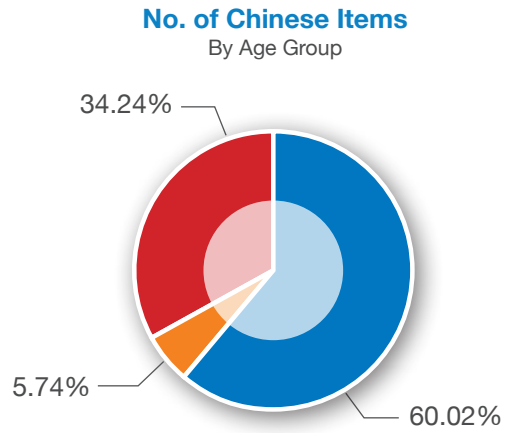
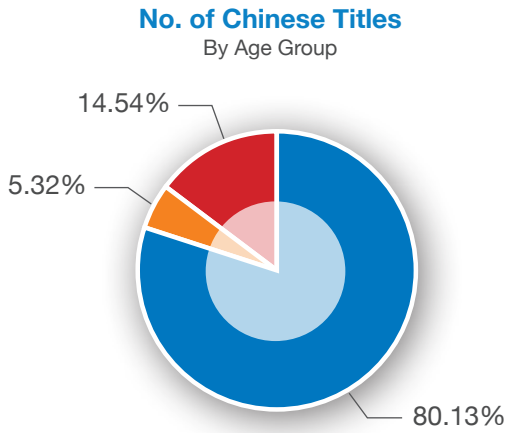
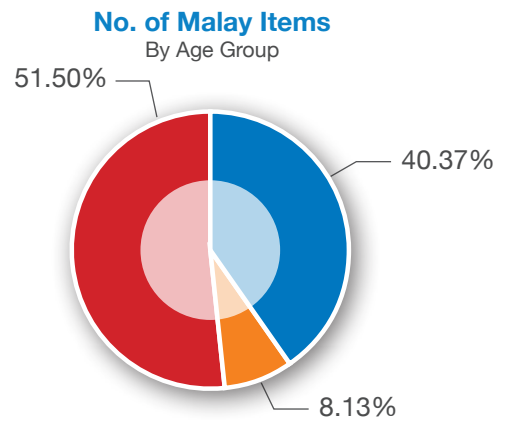
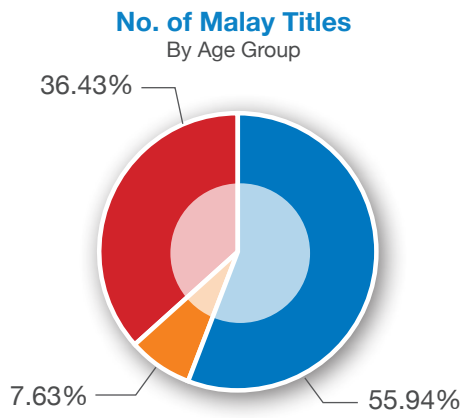
Collection by Languages, Materials and Age Group FY2008 (cont'd)

Age Group

Adults	Books		Serials	
	No. of Titles	No. of Items	No. of Titles	No. of Items
Malay	48,493	246,300	2,625	30,336
Chinese	203,088	1,109,875	8,576	92,559
Tamil	32,149	182,015	1,834	35,725
English	674,488	2,702,759	103,798	661,675
Total	958,218	4,240,949	116,833	820,295

Young People	Books		Serials	
	No. of Titles	No. of Items	No. of Titles	No. of Items
Malay	6,846	53,784	129	1,939
Chinese	13,387	111,409	672	3,645
Tamil	4,991	37,659	70	1,202
English	55,867	408,634	1,373	8,175
Total	81,091	611,486	2,244	14,961

Children	Books		Serials	
	No. of Titles	No. of Items	No. of Titles	No. of Items
Malay	33,026	349,502	263	3,381
Chinese	37,926	679,114	491	6,904
Tamil	8,273	138,714	118	2,453
English	151,752	1,975,652	979	9,080
Total	230,977	3,142,982	1,851	21,818



Adults Young People Children

Total Malay Titles 91,382
Total Malay Items 685,242

Total Chinese Titles 264,140
Total Chinese Items 2,003,506

Total Tamil Titles 47,435
Total Tamil Items 397,768

Total English Titles 988,257
Total English Items 5,765,975

Summary of New Titles Catalogued

FY2003

Language	Adult	Children	Total
Malay	2,817	962	3,779
Chinese	9,386	1,597	10,983
Tamil	2,885	450	3,335
English	31,869	5,648	37,517
Total	46,957	8,657	55,614

FY2004

Language	Adult	Children	Total
Malay	2,714	981	3,695
Chinese	12,178	1,989	14,167
Tamil	1,374	301	1,675
English	35,202	6,368	41,570
Total	51,468	9,639	61,107

FY2005

Language	Adult	Children	Total
Malay	3,103	1,649	4,752
Chinese	15,918	1,579	17,497
Tamil	2,729	287	3,016
English	41,223	7,527	48,750
Total	62,973	11,042	74,015

FY2006

Language	Adult	Children	Total
Malay	3,152	1,807	4,959
Chinese	14,442	2,623	17,065
Tamil	2,586	703	3,289
English	48,642	13,732	62,374
Total	68,822	18,865	87,687

FY2007

Language	Adult	Children	Total
Malay	2,809	2,830	5,639
Chinese	14,674	1,943	16,617
Tamil	3,389	780	4,169
English	38,364	10,168	48,532
Other Language	173	0	173
Total	59,409	15,721	75,130

FY2008

Language	Adult	Children	Total
Malay	2,687	2,357	5,044
Chinese	13,841	1,885	15,726
Tamil	3,366	808	4,174
English	40,446	9,567	50,013
Other Language	160	0	160
Total	60,500	14,617	75,117

Summary of Books Acquired (Volumes)

FY2003

Language	Purchase	Gift	Legal Deposit	Total
Malay	29,132	251	280	29,663
Chinese	151,421	12,188	2,820	166,429
Tamil	21,172	131	192	21,495
English	352,399	6,279	6,967	365,645
Total	554,124	18,849	10,259	583,232

FY2004

Language	Purchase	Gift	Legal Deposit	Total
Malay	27,115	167	287	27,569
Chinese	120,879	2,955	2,174	126,008
Tamil	26,297	1	108	26,406
English	404,785	3,804	6,275	414,864
Total	579,076	6,927	8,844	594,847

FY2005

Language	Purchase	Gift	Legal Deposit	Total
Malay	38,304	344	172	38,820
Chinese	100,355	3,767	2,465	106,587
Tamil	23,890	113	106	24,109
English	475,804	18,303	5,243	499,350
Total	638,353	22,527	7,986	668,866

FY2006

Language	Purchase	Gift	Legal Deposit	Total
Malay	41,034	87	154	41,275
Chinese	165,442	4,039	2,018	171,499
Tamil	32,570	921	116	33,607
English	552,777	14,278	7,118	574,173
Total	791,823	19,325	9,406	820,554

FY2007

Language	Purchase	Gift	Legal Deposit	Total
Malay	43,848	1,242	195	45,285
Chinese	148,751	3,679	2,745	155,175
Tamil	46,083	709	170	46,962
English	538,246	10,014	9,066	557,326
Total	776,928	15,644	12,176	804,748

FY2008

Language	Purchase	Gift	Legal Deposit	Total
Malay	43,991	307	299	44,597
Chinese	155,230	4,557	2,460	162,247
Tamil	53,388	158	210	53,756
English	543,559	13,802	9,243	566,604
Total	796,168	18,824	12,212	827,204